

Massage Guidelines and Expectations

1. Massage sessions will begin and end at the scheduled time. Sessions that begin late due to the client's late arrival will end at the scheduled time and the client will be billed for the full time.
2. All clients will be treated with respect and dignity. Personal and professional boundaries will be respected at all times.
3. Clients must provide an accurate health history and agree to inform their therapist of any updates and changes to their health/medical condition.
4. Any client with a contagious condition including common cold, influenza, stomach flu, coronavirus, meningitis, shingles, contagious skin conditions, etc. must not come into the office, but call to inform the therapist before their scheduled appointment time. Clients may reschedule their appointment after the contagious condition has resolved.
5. Clients with signs or symptoms of an active systemic or localized infection (fever, sore throat, swelling, etc.) at the time of a scheduled massage are asked to notify their therapist and reschedule their appointment.
6. Mask wearing is encouraged for all clients to prevent the spread of respiratory illness.
7. Massage therapists only provide therapeutic massage and modalities that are within the scope of practice for this licensed profession. Clients with acute injuries or conditions that are outside the scope of practice for massage should consult with a doctor.
8. All clients will be appropriately draped with a sheet at all times during the massage session. Only the area(s) of the body that are currently being worked on will be exposed. The breast and genital areas are never exposed or massaged.
9. Client privacy and confidentiality will be maintained at all times.
10. Any client who arrives under the influence of drugs or alcohol will be asked to reschedule their session.
11. Sexual harassment of any kind is not tolerated and the session will be terminated if this behavior occurs, or if the practitioner's safety is compromised in any way.
12. Appointments cancelled or rescheduled less than 24 hours prior to the appointment time will be charged a cancellation fee.

I have read, fully understand, and will abide by the massage guidelines and expectations listed above.

Date _____